



## FAYE SAHAI, GLOBAL HEAD OF ADVANCED TECHNOLOGY DELIVERY

Faye Sahai has been identified and celebrated as an innovation catalyst and strategic initiatives across multiple companies such as AIG, Blue Shield, Deloitte, Charles Schwab, and Kaiser Permanente. She currently serves as the Global Head of Tech Innovation AIG, one of the world's largest insurance companies with a strong history of innovation. In addition, she is Executive Sponsor of IT Upward Professionals and Global Women in Technology and a member of AIG Extended Leadership Group, Women Executive Leadership Initiative, Global Diversity and Inclusion Task Force. Faye has been an innovation adviser to companies, start-ups and accelerators and serves on the Board of Directors for Ayogo Health Inc., Ascend NoCal Board and Corporate Executive Initiative Co-Chair, Berger Research Institute and CMC Alumni and Board of Advisers for Autonomous ID.



Founded in 1919, we're a leading insurance company serving commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. But we're more than the sum of our parts. Our teams come together every day around the globe to take on the world's new challenges. We're people who believe that with the right values and hard work, anything is possible. We know that when we're at our best, it allows each and every one of our customers to be at their best, to realize their dreams, and find success every day.

## DEPARTMENT BREAKDOWN

### WHAT ARE YOUR KEY DEPARTMENTAL OBJECTIVES OVER THE NEXT 6 TO 12 MONTHS?

Employee experience transform infrastructure AI, dev ops and platform as a service.

### WHAT DO YOU SEE AS THE POTENTIAL PROBLEMS TO ACHIEVING THOSE OBJECTIVES?

Right resources legacy systems and thinking

### HOW MANY PEOPLE REPORT TO YOU (BOTH DIRECTLY AND INDIRECTLY)?

20

### WHAT IS YOUR TOTAL BUDGET OVER THE NEXT 12 MONTHS PERIOD?

Up to \$10 million

## PROJECT INSIGHTS

### PROJECT OR INITIATIVE DESCRIPTION

Employee experience - improving the employee experience at AIG from recruiting, onboarding, development, communication/collaboration, personalization to offboarding.

### WHAT NON-BUDGETARY CHALLENGES DO YOU ANTICIPATE?

Silo resistance as it crosses many organizations.

### WHAT IS YOUR TIMELINE FOR IMPLEMENTATION?

Finish current and target state and roadmap by q4 2017

**What technology/services are of strategic importance to you in the next 12 months?**

**Please indicate level of need/importance:**

**A=High Priority B=Priority C=Interest D=Low Priority E=Not A Priority**

**We realize everyone has priorities, so we asked the delegates theirs. This is so that we can create a more personalized experience for all our attendees.**

Using Mobile And Web Apps To Reach Customers And Service Enterprise Needs	C
Controlling Software Development Costs And Improving Delivery Quality	A
Security Intelligence Services	B
Continuous Automation For Infrastructure, Applications, And Compliance To Increase Speed And Reduce Risk	A
Evolving Data Center Architectures To Enable Digital Transformation	C
Achieving Security Risk And Compliance In DevOps Environments	A
Cloud/Containerization Strategy	B
Transforming Business Processes Using Cognitive Automation And Augmented Intelligence (AI)	A
Smartdata As The New Perimeter	A
Using Data-Driven Insights To Deepen Customer Engagement	A
Maximizing Your Revenue Ecosystem: Decisive Platform Modernization & Data Monetization	A
Detect And Respond To Cybersecurity With Endpoint Visibility And Control	C
Utilize Agility And Patented Automation To Transform Enterprise Workloads To The Cloud	A
Commerce Anywhere	C
Identity Access Management	A
Cloud Unified Communications In The Enterprise	A
Enterprise Agility Through Rapid Prototype Design And Development	A
Accelerate Your Digital Transformation While Cutting Costs By 75%	A
Leveraging AI To Make The Right Decisions In Real Time	A
Blockchain And Its Impact On Digital Transformation	B
Talent Engagement And Executive Search Strategy	A
Ransomware- The Newest Threat That Isn't Going Away	C
Enhancing Threat Detection And Prevention Tool In Era Of Cyber Risk	C