



SUNNY BHATIA, CHIEF MEDICAL OFFICER

Sunny Bhatia, MD is the CEO of Prime Healthcare's Region I and the Corporate Chief Medical Officer for Prime Healthcare. Region I includes Prime Healthcare's 17 hospitals located in California and Nevada. Dr. Bhatia also serves as the Chief Medical Officer at Sherman Oaks Hospital and Encino Hospital Medical Center, two of Prime Healthcare's acute care, community hospitals located in Los Angeles County. Under Dr. Bhatia's clinical leadership, Sherman Oaks was recognized in 2018, 2017 and 2016 as a "100 Top Hospital" in the nation by IBM Watson Health. Sherman Oaks and Encino Hospitals, combined, have received numerous clinical awards and five-star achievements from Healthgrades, including the Healthgrades Patient Safety Excellence Award™ for both facilities.



Prime Healthcare is an award-winning health system operating 45 hospitals and more than 300 outpatient locations in 14 states, providing over 2.6 million patient visits annually. It is one of the nation's leading health systems with nearly 50,000 employees and physicians dedicated to providing the highest quality, value-based healthcare. Fourteen of the Prime Healthcare hospitals are members of the Prime Healthcare Foundation, a 501(c)(3) not-for-profit public charity.

DEPARTMENT BREAKDOWN

WHAT ARE YOUR KEY DEPARTMENTAL OBJECTIVES OVER THE NEXT 6 TO 12 MONTHS?

Implementation of our Hospital @Home strategy, Deployment of consumer engagement tools, Expansion of our Telehealth programs and services. System interoperability

WHAT IS YOUR CURRENT TECHNOLOGY STACK?

Epic, Meditech, Relay Change

HOW MANY PEOPLE REPORT TO YOU (BOTH DIRECTLY AND INDIRECTLY)?

500

WHAT IS YOUR TOTAL BUDGET OVER THE NEXT 12 MONTHS PERIOD?

N/A

PROJECT INSIGHTS

PROJECT OR INITIATIVE DESCRIPTION

Improving quality of care, lowering costs, improving efficiencies; implementing virtual care tools that help engage patients both inside and outside the clinical setting

WHAT NON-BUDGETARY CHALLENGES DO YOU ANTICIPATE?

Covid burnout

WHAT 3RD PARTIES ARE YOU HOPING TO MEET WITH?

Virtual care & telehealth vendors

WHAT IS YOUR TIMELINE FOR IMPLEMENTATION?

12- 18 months

WHAT IS YOUR BUDGET FOR THIS PROJECT?

\$15+ Million



What technology/services are of strategic importance to you in the next 12 months?

Please indicate level of need/importance below.

We realize everyone has priorities, so we asked the delegates theirs. This is so that we can create a more personalized experience for all our attendees.

Focusing On The Patient And Driving Outcomes With Incremental Innovation And AI-Powered Workflows	A
Intelligent Mobile Engagement Data-driven Strategies To Achieve Optimal Results	B
Succeeding In Value-Based Care Contracts With Data Analytics And Workflow Tools	B
Healthcare Cost Transparency For Patients And Providers	C
EHR Strategy, Delivery, And Support	A
Utility Cost Reduction & Power Generation Reliability	B
Mobile Platform To Enhance DR-PT Communication, Engage PTs, Effortlessly Earn CCM Money, Improve Outcomes, Reduce Re-Admissions	B
Next Generation Referral Intelligence, Physician Performance, And Total Cost Insights Through ML/AI on 200m+ Patients	C
Integration Of Shared Decision Making And Clinical Decision Support Into The Clinical Workflow Through The EHR	A
Introducing (leveraging / using / implementing / expanding) healthcare CRM and actionable intelligence to fill gaps in the consumerization strategy left by the EMR and other enterprise systems.	B
Identity, Access, And Authorization Management To Achieve The Necessary Balance Between Security And Clinical Workflow Efficiency	C
Rapid Innovation Platform Based On Unified Care Records	A
Patient Engagement, Population Health Management, And Care Management	B
Reducing Costly, Unwarranted Variation In The Utilization Of Drugs And High-Cost Devices	B
Using AI To Uncover Early Signs Of High Burden Diseases In Ordinary EHR Data	B
Computer-Assisted Physician Documentation	C
Scalable Chronic Care Management Programs Without The Additional Budget	C
Extend Care Beyond The Hospital Walls Improving Patient Experience, Outcomes, And Efficiency	A
Simplifying Medicare's Care Management And Wellness Programs	C
Transforming Healthcare Operations From Batch To Real Time	A
5G Transformation In Healthcare	B
Enable A Real-time Health System, Optimized For Patient Safety, With Clinical Communication And Workflow Solutions	A
Leading provider of integrated digital transformation services leveraging people, automated intelligent processes and technology platforms which drive down costs, increase revenue, improve clinical outcomes and help organizations increase margin	C