

# Serunion



## Eric Martínez Cancela, CISO

As CISO at Serunion Spain, I lead the corporate cybersecurity strategy, ensuring information protection and digital resilience in an increasingly challenging environment.

My approach combines risk management, the implementation of innovative solutions, and security awareness at all levels of the organization.

My goal is to transform knowledge into action, training future experts to face current and emerging digital threats.



Elior, parent company of Serunion, is today one of the global leaders in catering. Our teams prepare meals daily for businesses, educational institutions, hospitals, and even correctional facilities. Elior is committed to offering balanced and high-quality meals while integrating sustainable and responsible practices in its operations.

## DEPARTMENT BREAKDOWN

### WHAT ARE YOUR KEY DEPARTMENTAL OBJECTIVES OVER THE NEXT 6 TO 12 MONTHS?

Get ISO27001 / IA / Process automation securization

### WHAT IS YOUR CURRENT TECHNOLOGY STACK?

Indra, Seidor

### HOW MANY PEOPLE REPORT TO YOU (BOTH DIRECTLY AND INDIRECTLY)?

23

### WHO DO YOU REPORT TO?

CIO

### WHAT IS YOUR TOTAL BUDGET OVER THE NEXT 12 MONTHS PERIOD?

€4 billion

## PROJECT INSIGHTS

### PROJECT OR INITIATIVE DESCRIPTION

Get ISO27001

### WHAT 3RD PARTIES ARE YOU HOPING TO MEET WITH?

About all of tools ISO27001 / IA / Process automation securization

### WHAT IS YOUR TIMELINE FOR IMPLEMENTATION?

Our project is structured in multiple phases over the next 12 months. The initial phase, focusing on AI-driven threat detection and automation, is set for completion within the next 3 to 6 months. The second phase, involving full integration with our existing IT infrastructure and optimizing cybersecurity workflows, is expected to be finalized within 6 to 9 months. The final phase, which includes continuous testing, refinement, and scalability adjustments, will be completed by the end of the 12-month period. However, cybersecurity is an ongoing priority, and enhancements will continue beyond this timeline

### WHAT IS YOUR BUDGET FOR THIS PROJECT?

The budget for this project is aligned with our strategic priorities and the required investment in AI-driven cybersecurity, automation, and infrastructure upgrades. We are ensuring that financial resources are allocated efficiently to maximize security improvements, scalability, and long-term resilience. The budget remains flexible to accommodate emerging technologies and evolving cybersecurity threats.

**What technology/services are of strategic importance to you in the next 12 months?**

**Please indicate level of need/importance below.**

**We realize everyone has priorities, so we asked the delegates theirs. This is so that we can create a more personalized experience for all our attendees.**

Leveraging AI to enhance threat detection	A
Convergence of Data Privacy and Data Security	E
Protecting the enterprise against the emerging use of GenAI and LLMs	C
Universal Privilege Management - Why you Need to Address More Than Passwords	D
Save the SOC: How to Increase Investigation Speed, Efficiency and Accuracy	A
Next Gen Browser Security	C
Creating an Intelligence Forward Cyber Security Program	A
Integrated and agile identity platform providing authentication and secure interactions for users, systems, and devices	E
Optimizing security portfolio investment by focusing on best-of-platform vs. best-of-breed	C
AI tools that can quickly repair or recover files to enhance remediation	C
Continuous Visibility of Security and Compliance Across On-Premises Assets, Endpoints and Multi-Cloud Environments	B
Creating a Zero Trust Environment	E
Five Best Practices When Deploying Zero Trust in the Modern Data Center	A
Bot mitigation and prevention strategies	D
Delivers advanced managed services and solutions for cybersecurity, cloud, artificial intelligence (AI), machine learning (ML), and IT modernization.	E