# **Catholic Health Services**





#### **KIM KRANZ, PRESIDENT**

Over 25 years of Hospice and Home Health leadership with proven results of innovation, growth, clinical and financial outcomes. President of Catholic Home Care & Good Shepherd Hospice, Long Island, New York. Served as Sr. VP for Celtic Hospice & Home health, Allegheny Health Network Healthcare @ Home. Served as a national healthcare consultant with Fazzi Associates and The Corridor Group. Member of the Legislative Affairs Committee, National Hospice & Palliative Care Organization. Past Board Member of the Pennsylvania Home Care Association, Pennsylvania Hospice Network. Former part-time faculty at Pennsylvania State University.



When it comes to health care, Long Islanders have a choice. And a great many choose Catholic Health, an integrated health care system with deep roots in Long Island. We're known for our rich heritage, founded in faith, serving the health care needs of our community for more than one hundred years.

We're known for delivering a quality patient experience that stands apart from other health care systems. We see patients and their families as human beings, with needs that go beyond the prescriptions and procedures. We listen and partner.

### DEPARTMENT BREAKDOWN

WHAT ARE YOUR KEY DEPARTMENTAL OBJECTIVES OVER THE NEXT 6 TO 12 MONTHS? -Chronic care management and remote patient monitoring to enhance care outcomes -Population health leveraging patient data to streamline care paths -Telehealth development

WHAT IS YOUR CURRENT TECHNOLOGY STACK? EPIC, HRS, SHP

HOW MANY PEOPLE REPORT TO YOU (BOTH DIRECTLY AND INDIRECTLY)? 962

WHAT IS YOUR TOTAL BUDGET OVER THE NEXT 12 MONTHS PERIOD? \$50 to \$150 million

### **PROJECT INSIGHTS**

PROJECT OR INITIATIVE DESCRIPTION Streamline end-to-end patient care with patient monitoring and accurate data

WHAT NON-BUDGETARY CHALLENGES DO YOU ANTICIPATE? Multiple EHR

WHAT 3RD PARTIES ARE YOU HOPING TO MEET WITH? Telehealth, RPM, population health, patient data

WHAT IS YOUR TIMELINE FOR IMPLEMENTATION? 1 year

WHAT IS YOUR BUDGET FOR THIS PROJECT? 50-120M

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#### What technology/services are of strategic importance to you in the next 12 months?

#### Please indicate level of need/importance below.

## We realize everyone has priorities, so we asked the delegates theirs. This is so that we can create a more personalized experience for all our attendees.

| Focusing On The Patient And Driving Outcomes With Incremental Innovation And AI-Powered Workflows  | А |
|--|---|
| Intelligent Mobile Engagement Data-driven Strategies To Achieve Optimal Results  | В |
| Succeeding In Value-Based Care Contracts With Data Analytics And Workflow Tools  | В |
| Healthcare Cost Transparency For Patients And Providers  | С |
| EHR Strategy, Delivery, And Support  | A |
| Utility Cost Reduction & Power Generation Reliability  | В |
| Mobile Platform To Enhance DR-PT Communication, Engage PTs, Effortlessly Earn CCM Money, Improve Outcomes, Reduce<br>Re-Admissions   | В |
| Next Generation Referral Intelligence, Physician Performance, And Total Cost Insights Through ML/AI on 200m+ Patients  | С |
| Integration Of Shared Decision Making And Clinical Decision Support Into The Clinical Workflow Through The EHR   | A |
| Introducing (leveraging / using / implementing / expanding) healthcare CRM and actionable intelligence to fill gaps in the consumerization strategy left by the EMR and other enterprise systems.  | В |
| Identity, Access, And Authorization Management To Achieve The Necessary Balance Between Security And Clinical<br>Workflow Efficiency   | С |
| Rapid Innovation Platform Based On Unified Care Records  | А |
| Patient Engagement, Population Health Management, And Care Management  | В |
| Reducing Costly, Unwarranted Variation In The Utilization Of Drugs And High-Cost Devices   | В |
| Using AI To Uncover Early Signs Of High Burden Diseases In Ordinary EHR Data   | В |
| Computer-Assisted Physician Documentation  | С |
| Scalable Chronic Care Management Programs Without The Additional Budget  | С |
| Extend Care Beyond The Hospital Walls Improving Patient Experience, Outcomes, And Efficiency   | A |
| Simplifying Medicare's Care Management And Wellness Programs   | С |
| Transforming Healthcare Operations From Batch To Real Time   | A |
| 5G Transformation In Healthcare  | В |
| Enable A Real-time Health System, Optimized For Patient Safety, With Clinical Communication And Workflow Solutions   | A |
| Leading provider of integrated digital transformation services leveraging people, automated intelligent processes and tech nology platforms which drive down costs, increase revenue, improve clinical outcomes and help organizations increase margin | С |